

Patient Responsibilities

1. Patients and families, as appropriate, must provide, to the best of their knowledge, accurate and complete information about present complaints, past illnesses, hospitalizations, medications, and other matters relating to their health.
2. Patients and their families must report perceived risks in their care and unexpected changes in their condition to their responsible practitioner.
3. They can help the organization understand their environment by providing feedback about the service needs and expectations.
4. Patients and families, as appropriate, must ask questions when they do not understand their care, treatment, and services or what they are expected to do.
5. Patients and their families must follow the care, treatment, and service plan developed. They should express any concerns about their ability to follow the proposed care plan or course of care, treatment, and services. The organization makes every effort to adapt the plan to the specific needs and limitations of the patients. When such adaptations to the care, treatment, and service plan are not recommended, patients and their families are informed of the consequences of the care, treatment, and service alternatives and not following the proposed course.
6. Patients and their families are responsible for the outcomes if they do not follow the care, treatment, and service plan.
7. Patients and their families must follow the organization's rules and regulations.
8. The patient is responsible for keeping appointments and for notifying the practice with advance notice when he/she is unable to do so.
9. The patient and their families should promptly meet any financial obligation agreed to with the practice.
10. The patient and their families are responsible for being considerate of the rights of the other patients and practice personnel.
11. The patient is responsible for being respectful of his/her personal property.
12. Patients and families are responsible for participating in developing a care management plan and carrying it out.